



Results from the 2017 survey


Sixpenny Handley Surgery

Sixpenny Handley, Salisbury, SP5 5PA

What this practice does best


 **80%** of respondents usually get to see or speak to their preferred GP
Local (CCG) average: 62% | National average: 56%


 **95%** of respondents find it easy to get through to this surgery by phone
Local (CCG) average: 78% | National average: 71%


 **95%** of respondents describe their experience of making an appointment as good
Local (CCG) average: 79% | National average: 73%

What this practice could improve



 **73%** of respondents are satisfied with the surgery's opening hours
Local (CCG) average: 78% | National average: 76%

 **99%** of respondents had confidence and trust in the last nurse they saw or spoke to
Local (CCG) average: 98% | National average: 97%

 **99%** of respondents had confidence and trust in the last GP they saw or spoke to
Local (CCG) average: 98% | National average: 95%

Comparisons to the local (CCG) or national average may not be statistically significant.

218

133

61%



Surveys sent
out



Surveys sent
back



Completion
rate

This website is being administered by Ipsos MORI, the survey provider for the GP Patient Survey

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