

NEWSLETTER

The Sixpenny Handley and Chalke Valley Practice

Sixpenny Handley Surgery
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Web Site: www.sixpennydocs.co.uk

Easter Opening Times

Thurs 24th March - Normal Opening Times
25th - Good Friday - Closed
28th - Easter Monday - Closed
Tues 29th March - Normal Opening Times

**Please be aware that should you need to contact a GP out of hours please
telephone: 111**

Staff Changes

We are very sad to be saying goodbye to Mr William Carter this month in his role as Practice Manager. His skills at the Surgery will not be completely lost as he will remain in a supportive role with much more time for his leisure pursuits. Our new Practice Manager is Lynne Godden and we wish her every success in her new role.

We welcome Dr Charlotte MacPherson our new registrar who will be joining us in May.

Latest Government Initiative

The Department of Health has stipulated that from March 2016 all patients should have a named GP. They hope that by doing this patients will be reassured that there is someone at the Practice who has overall responsibility for their health. By doing this it is thought that there will be less chance of differing opinion creating delays in treatment, or worse still falling completely through the net. This doesn't change the way that you can get an appointment to see a GP, nor will it stop you seeing a different GP on different occasions. If you would like to know who your named GP is please ask when you are next contacting the surgery. The receptionists will be able to tell you. If you would rather have someone else, then please drop us a brief note stating your name, date of birth, first line of address and who you would like as your named GP. We will amend your records accordingly.

Out of Hours Primary Care Paediatric Service

This is running from 6pm to 10pm, Monday to Friday, and 4pm to 8pm, Saturdays and Sundays. The purpose of the pilot is to provide an alternative to A&E for parents with unwell children. The timing of the pilot opening hours has been matched with peaks in A&E attendance to maximise the potential for this pilot to show benefits in a reduction in inappropriate A&E attendances of children into SFT. The focus of this pilot is very much as an extension of GP services but exclusively for children and at times when there is demand but GP surgeries are closed.

Key features:

The service: Primary Care Paediatric Service Hours of service: 6pm to 10pm, Monday to Friday & 4pm to 8pm, weekends Days of service: Every day (note: only weekdays during December)
Location: Salisbury Walk in Health Centre End date: Easter Monday.

Patient Participation Group

We have a Patient Participation Group which runs currently on a virtual footing. We send regular but infrequent emails asking for comment and advice on potential changes to the Practice. We would like to have more members of this group representing all sections of the Practice, including those people who seldom visit us. If you are interested please email us at sppg@nhs.net or contact Jan West at the Surgery.

Useful Telephone Numbers

Sixpenny Handley Dispensary 01725 552589 (12 – 3pm)

District Nurses 01725 552792

Out of Hours 111

Useful web sites

www.sixpennydocs.co.uk The Practice website

www.nhs.uk NHS Choices – a web site for health advice

www.fitfortravel.nhs.uk – for travellers