

NEWSLETTER

The Sixpenny Handley and Chalke Valley Practice

Sixpenny Handley Surgery
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Doves Meadow Surgery
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Web Site: www.sixpennydocs.co.uk

Staff Matters

Nursing

A number of people seemed surprised recently that Caroline was still here as a part of our practice nurse team. Caroline has spent a number of years working in both the community and the practice doing a great job in both those areas. Earlier this year the opportunity arose for her to do more in the practice and so she took the difficult decision to stop her community nursing and move solely to practice nursing. We are very pleased that she made this decision.

Health Matters

Dispensary

The dispensers work extremely hard to make sure that all those needing medication get it as and when they need it. Recently we have had a number of supply issues resulting in items taking much longer to arrive than we expect. We are looking to see what else we can do to alleviate the problems, some of which are national ones.

I would like to take this opportunity to remind everyone of the ways in which you can order repeat medication.

In person: you can come into either surgery and “post” your repeat slip in the box provided.

By phone: the number is **01725 552589**. Please call between 12 noon and 3 pm

By fax: the number is **01725 552029** and this is always open.

Deferred ordering: if you know that you will need the same medication every month, when you collect the medication, complete the repeat slip there and then hand back to the dispenser or receptionist, who will hand you a slip of paper with next month’s collection date on it.

On line: through a secure website. Please pick up a form or speak to the Practice Manager, Bill Carter.

Dispensary Orders

Please make sure you **only order** items that you will need to minimise wastage.

Are you over 75 years of Age?

As part of a new government initiative we are in the process of issuing letters to all who are currently over 75. This letter is to inform you that you have been allocated a named GP. The plan is to attach the letter to any medication that you are due to collect over the next two months, but if you would like it sooner please ask the receptionist. As far as possible we have tried to make sure that your named GP is the doctor that you normally see. If it is not, don't worry. You can continue to see any doctor. All it means is that the named GP will be reviewing your care on a regular basis to make sure that the care you are receiving is suitable and appropriate. Should you so desire, you can ask to have the named GP changed to someone different. Please ask the GP you are seeing at your next consultation.

Information

Text Reminders

Are you concerned about forgetting an appointment? If so, why not sign up to receive text reminders?

When you make an appointment, you will be sent a confirmation message so that you can check that we have understood when you think the appointment is. Then 24 hours before your appointment you will receive another text to remind you about it. Please see the Receptionist the next time you visit the Surgery or telephone us during Surgery hours.

Useful web sites

www.nhs.uk NHS Choices – a web site for health advice

www.sixpennydocs.co.uk The Practice website