

NEWSLETTER

The Sixpenny Handley and Chalke Valley Practice

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Staff News

On the Move

We were sad to say goodbye to Dr Dan Henderson who, having done his final year of training with us, came back to help us out as a locum. He has now become a Partner in a Salisbury Practice and we wish him well. We will soon be welcoming Dr Gillian Hawdon back after her maternity leave. With two small children at home, General Practice should seem like a holiday!!

Health Matters

Consultation Time Lost

During the last week of April **4 hours 25 minutes** consultation time was lost due to patients failing to attend appointments.

If you are unable to attend for your appointment, please let us know as soon as possible so that we can offer the time to another patient.

Medication and Driving

As from March 2015 it is illegal (in England and Wales) to drive with legal drugs in your body if it impairs your driving and if you have over the specified limits of certain drugs in your blood and you haven't been prescribed them. You are advised to discuss with your Doctor whether you should drive if you have been prescribed any of the following drugs: clonazepam, diazepam, flunitrazepam, lorazepam, methadone, morphine or opiate and opioid-based drugs (eg codeine, tramadol or fentanyl), oxazepam and temazepam.

A Big Request - Medication Ordering

We have had an unprecedented amount of orders for repeat medication, some of which have not been required and have been returned.

Would you please check your medicine cupboard before ordering to make sure you only order what you actually need. Thank you.

Apologies

There was a problem recently with our computer system not sending out reminders of pending appointments to people who had requested these via text messaging. We are sorry if as a result you missed an appointment and we will do our best to try and ensure that it doesn't happen again. We never did get to the bottom of the matter but it was related to an upgrade in our computer software. This is now completed and there should be no more incidents.

Information

The Care Quality Commission - Update

The regulators didn't pay us a visit in March. Instead we expect them sometime in the Autumn.

Useful Telephone Numbers

Sixpenny Handley Dispensary 01725 552589 (12 – 3pm)

District Nurses 01725 552792

Out of Hours 111

Useful web sites

www.sixpennydocs.co.uk The Practice website

www.nhs.uk NHS Choices – a web site for health advice